

Scrutiny Committee – 3rd August 2010

8. Presentation - Tens Performance Monitoring System

Executive Portfolio Holder: Tim Carroll, Leader & Strategy & Policy
Strategic Director: Rina Singh, Place and Performance
Lead Officer: Sue Eaton, Performance Manager
Contact Details: sue.eaton@southsomerset.gov.uk or (01935) 462565

Sue Eaton, Performance Manager will give a presentation of the Tens performance monitoring system, this now includes performance measures in relation to the Corporate Plan and the Local Strategic Partnership – South Somerset Together.

Scrutiny Committee need to consider if and how the Tens System could improve the current process to monitor the performance of the Council and its services. It is vital that Scrutiny Committee has access to timely, meaningful performance data, to enable the Committee to effectively challenge performance where appropriate to raise standards and ensure that services meet people's needs.